

W-20475A-12-0143

ORIGINAL

ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM



0000136224

4760

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2012 - 103466

Date: 4/30/2012

Complaint Description:

08A Rate Case Items - Opposed

05Z Quality of Service - Other

First:

Last:

Complaint By:

Sandra

Gongora

Arizona Corporation Commission

DOCKETED

Account Name:

Sandra Gongora

Home:

APR 30 2012

Street:

Work:

City:

Show Low

CBR:

State:

AZ

Zip: 85901

is:

DOCKETED BY

JM.

Utility Company:

Watco, Inc. **Silver Well Service Corporation

Division:

Water

Contact Name:

Mark Grapp

Contact Phone:

Nature of Complaint:

Dear Corporate Com.

I have a problem regarding Watco Water Company, the rate increase they want, they don't deserve. They can't even get my payment on computer. They lost my check & sent me a shut off notice before I got the first notice, they increased my bill every month by a few cents, so I started making my checks to the exact amount. The employee that came out to shut my water, he didn't because I called Watco and they had my payment and said they don't know why he was here. It's very nerve racking.

Yours truly,

Sandra Gongora

Docket W20475A-12-0143

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/30/2012--opinion entered into database and will be docketed in W-20475A-12-0143.

End of Comments

RECEIVED
2012 APR 30 P 4 46
AZ CORP COMMISSION
DOCKET CONTROL

RECEIVED
2012 APR 30 P 4 46
CLOSED

Date Completed: 4/30/2012

Opinion No. 2012 - 103466